

Wedding Marquee Provider Of The Year

NATIONAL WINNER South West Regional Winner

Abbas Marquees

Damian Bailey Founder and Chairman of the Judging Panel The Wedding Industry Awards

On Behalf of the 2017 Judging Panel

RECOGNISING AND REWARDING EXCELLENCE IN THE WEDDING INDUSTRY



General Comments (in random order)

"Very friendly team, no problem too big, no detail too small. Liv especially was extremely helpful over email and phone helping me organise the look of the marquee and decor. Their experience was very much welcomed and I learnt how to make the most of the marquee and reception. The team that erected the marquee were also helpful and friendly and explained (without having to) what they were doing at different stages. I would use them again and recommend to everyone for events!"

Mrs Taesha Butt (Davies)

"The space we had to work with was restrictive in terms of shape and still James cane up with great ideas on the spot. Their execution was punctual, polite and exactly what we'd ordered. The team impressed me and my family so much that they set a high bar for other wedding suppliers. No one compared to them and they probably had the most difficult job. On the days leading up to the wedding they couldn't have been more helpful. I'd book them again if I ever get married a second time!"

Mrs Catherine Shapiro (Richardson)

"I cannot describe how careful Abbas were with the pre planning of the marquee and the service they gave in horrendous wet weather over the wedding period. Every event was thought of in advance by James and his team."

Mrs Mia Kelly (Fenwick)

"Brilliant Service! Very friendly, efficent and helpful team. Helped us achieve exactly what we imagined."

Miss Hattie Newman

"We couldn't have been happier with the marquee and equipment Abbas Marquees supplied. But even more than that, they really helped us through the planning process and were a delight to work with. James and his team were full of great ideas, extremely efficient and very professional at all times. On-site staff putting up tents and installing equipment were very polite and astonishingly efficient. Brilliant staff and excellent service from start to finish, I cannot recommend them highly enough."

Mrs Camilla Artault (Garton)

"Final product was fine and looked the part. Found the boss very sales focused when we met - meant he over promised and under delivered. I was very unimpressed with the way he handled my questions about the generator - i was paranoid it would run out of fuel. He forgets that while he might have done hundreds of them i was a stressed out bride that was doing it for the first time. Their set up team were so sweet but totally underprepared/inexperienced and didn't get the support they needed."

Anonymous



"The service we received was fantastic! The marquee looked absolutely stunning on the day and in the lead up Nina and Sam were so helpful with any questions or queries we had. What I also loved was that they gave advice on what would and wouldn't work to ensure our day was perfect. This advice wasn't just on marquees but also regarding caterers and decorations which added to making the whole day special. It was more than just about a marquee to them it was about our special wedding day."

Mrs Jessica Stoodley (Wood)

"The set up team were professional, friendly and efficient. The wedding was at our home so set up could have proved stressful, instead it was calm and easy, and of course very exciting to see our venue come to life! Everything supplied was spotless, meaning we could relax and add the finishing touches. Seamless! Thank you."

Mrs Jen Gadsby (Badger)

"They are superb. No request was too big and their attention to my wishes was incredible. They made such a huge part of our wedding truly perfect and for that I am so grateful."

Mrs Emily Falkner

"The quality of service received from the consultation and booking through to the marquee being taken down after the wedding was beyond what was expected. The guys and girls that put up and took down the marquee were happy, polite and obviously experienced in what they were doing, and they did not leave any damage to the garden. The quality and finish of the marquee itself was perfect and far better than that of other marquees i have seen Definitely worth spending a little extra, will use again!"

Mrs Sarah Whiting (Toogood)

"Abbas marquees were absolutely brilliant in every way. Their quality of equipment, and their smiley faces made everything go incredibly well on the day. The reason I gave nine for expertise and advice was that once the marquee had been erected we were left without an entrance. Having discussed this months earlier I presumed we would be given a doorway but intact were expected to roll up the window. Though pricey compared to other quotations it was worth every penny."

Mrs Lucy Macfarlane

"Highly recommend"
Mrs GEMMA ROGERS

"James and his team could not have been more professional. Everything was done quickly and efficiently and the end result was perfect in every way."

Mrs Emily campbell

"All was great, really great help from the team." Mr Simeon Stoodley



"Overall an excellent service - very efficient and delivered a high quality marquee."

Mr John Levis

"Although we had some idea from reading comments and reviews online, Abbas really delivered the goods. We had a fantastic friendly first meeting at our venue which helped us start putting most of our day planning into motion, we also got some top tips which are always welcome with a DIY wedding. The marquee was erected so efficiently we no guidance needed, we mangaged to forget a speaker system and one was delivered within 24hours. I will forever recommend this excellent company."

Anonymous

"Well what can I say Abbas exceeded all expectations when it come to our wedding day..!! From the moment we confirmed with Nina James and the team we knew are wedding would be complete perfection..!! The team worked so hard and we're always thier willing with a helping hand..!!"

Mrs Millie Pepe

"We were recommended to Abbas by a friend and were not let down They came to inpect the location (family owned pub) and managed to erect the marquee with the limited space we had and were able to incorporate garden features and bring the garden into the marquee so the whole feeling was pecial and magical. Nothing was too much trouble"

Mrs Keely Layfield(Smith)

"Abbas were helpful, creative and professional. They were more expensive than the other marquee companies we engaged with but I do believe you get what you pay for and the service we received and the final product were worth it. Overall we were very impressed with their efficiency and professionalism."

Mrs Rebecca Harper

"Excellent service. Good quality product and very knowledgeable team with respect to planning and making the marquee look perfect. Very good communication from all the team."

Dr Charlotte Thomas

"We particularly felt on the day the marquee went up the service provided was professional, the people were kind, hardworking, helpful and didn't mind us being around as part of the day. During the planning stage the team were very patient with requests and helped us with decisions, they were happy to change and adapt our order. They gave advice on bunting plans and it was put up for us, a real bonus! Abbas supplied a whole package and provided 24 hour care if we needed it. A friendly team."

Mrs Katie Dennis (Walker)

"Looked exactly how we imagined from their photos etc...great team and service. only fault



was that they would not accept debit or credit card payments."

Mrs Justine Parfitt

"The crew was polite, cheery and worked incredibly hard. It was a super hot day and the ground was rock solid. The team went above and beyond what they needed to by hanging 850 origami birds I had made over the year between the poles. Without them, the birds would have gone to waste. Somehow, three seat pads got left behind at HO. I told the team it didn't matter, but they drove several hours to deliver them to me the day before the wedding as they watned to deliver what they had promised."

Mrs Laura Newson (Kenward)

"Abbas were fantastic from start to finish and created our absolute dream marquee. They came with us to site visits, were so flexible with adding extras a few days before the wedding, and everyone we dealt with was utterly delightful from the wedding coordinator Liv (who was amazing) to the guys who built and took down the marquee. Everyone at our wedding commented on how stunning the tent, lighting and decor was and this is all down to Abbas. They made our wedding simply magical!"

Mrs Alexandra Shannon

"Overall brilliant and friendly service from office staff and on ground crew. We got the feeling that they were all really nice people. Top quality marquee. Expensive but was worth it"

Mr Edward Wilson

"Very professional and friendly service" Mrs Anna Morrow (Williams)

"James at Abbas Marquees fulfilled the groom's exacting requirements; indeed, he exceeded them. We were thrilled with what he provided, particularly the umbrellas. Abbas Marquees were the only company who could provide a marquee for 200 guests, plus catering tent. The only slight snag was the loo trailer getting stuck in the lawn but that was the fault of the weather, not Abbas! I would definitely recommend them to friends and would use them again should the need arise. Excellent staff."

Miss Lucy Pearson

"Abbas were fantastic from initial equiry to our big day. Friendly and supportive throughout."

Mr Alastair Tocher

"Abbas Marquees came and visited our wedding venue on two occasions to ensure that we had everything that we needed in a more challenging location. They offered lots of advice not only with the marquee but with the details of the lighting, decor and flooring"

Mrs Jen Perryman (Brown)



"Very helpful and friendly staff on the day of erecting and de rigging the marquee. Erected the marquee well in advance which was a great help and worked around our schedule very accommodatingly. Would wholeheartedly recommend."

Mr William Luz (Edmonds)

"We couldn't have asked for more efficient but also personable service by real experts. We had a serious family illness two weeks before the wedding and nearly had to cancel - We let Abbas Marquees know that this might be a possibility and they couldn't have dealt with it in a more compassionate or thoughtful way, they were brilliant. Thankfully the wedding went ahead and they provided a truly stunning marquee."

Mrs Kate Lucas (Gudgeon)

"The team at Abbas were awesome. We wanted the wedding to be relaxed and unique - the tipis looked great and provided exactly what we wanted. We had folded 1000 origami cranes and the team at Abbas hanged them in top of the tipi which looked fantastic. We would highly recommend Abbas - they provided a great service from booking to the actual event and afterwards."

Mr Anthony Platt

"Abbas were absolutely brilliant from initial enquiry through until our actual wedding day. Everything was transparent in terms of costs and requirements and they were incredibly flexible with us allowing us to make the marquee exactly how we wanted to fit in with the rest of our day. We couldn't have asked for a better marquee to compliment the Charlton House and we had a lot of guests commenting on how beautiful it was. Thanks so much!" Mr Andrew Renouf

"The marquee was new to abbas and definitely had some teething problems, but luckily the weather was kind on the day so didn't affect us. Leading up to the wedding I spoke to Liv on the phone to change bit and pieces - really really helpful and professional. Couldn't of ask for better service. The extra hire equipment was superb too. Top quality. The team putting up/down marquee were very polite and understanding."

Mrs Laura Starsmore

"Abbas could not do enough to help it a very special day The young crew were fantastic and fueled by tea and biscuits they were wonderful. They even helped capture escapee chickens!"

Mr Peter Giles

"They did a fantastic job of installing, provided lengths of extra cabling for client lighting and helped out with a few jobs around the wedding venue. Abbas were a great help."

Mr Michael Garnett

"Abbas were extremely helpful throughout the entire process. During the site visits their



knowledge, professionalism and experience was very clear to see. They were always available to contact and always replied to my emails straight away. The team who put up and took down the marquee were great and it was such a smooth process."

Mrs Rowena Cazalet

"I have used Abbas Marquees for many years as part of my job. Their marquees always look outstanding and have always gone above and beyond what I asked for. They always take the time to explain things and ensure that you are 100 with everything before they leaves the premises. James, Nina and the team are all fantastic. I wouldn't use any other marquee provider."

Mrs Lisa Simmonds

"Abbas Marquees were a fantastic outfit, catering to all of our requirements and were honest with us from start to finish. The quality of the service was fantastic, whether it be during conversations over the phone or during the install of the actual Marquee. The quality of the products we chose were all fantastic."

Mr Jethro Marles

"Abbas came to our rescue when our previous marquee company had a fire. They were extremely accommodating and professional and although super busy made us feel that our day was just as important. They were always contactable and happy to answer any queries we had. The team were brilliant when it came to putting up the marquee and despite the awful weather the day went without a hitch due to having Abbas guys on site on the day which ensured everything ran smoothly."

Mrs Louise Burney

"Very friendly and informative staff. The day was extraordinary and loved the very kind gift. They made the wedding what it was and the marquee was gorgeous. Very happy with all the add-ons we had - the lighting was particularly amazing."

Mrs Clare Drake

"I am so thrilled to have found Abbas Marquees. Their beautiful tipi's made such an impact, my guests still comment on our wonderful wedding reception. The staff at Abbas Marquees were a joy to work with, extremely helpful and very professional. Emails and queries were replied to within the hour and correspondence was clear and concise. They were incredibly flexible and offered an excellent service. The site team were absolutely brilliant, and so efficient! I have recommended Abbas to my friends!"

Mrs Lucy Field (Hodges)

"Thank you James for making our wedding dreams come true and being so efficient throughout the process."

Mrs Elspeth Allison (Meston)



"Abbas were highly recommended and were a local company to our venue. We valued their customer service and responsiveness to our initial enquiries providing a range of options. During our face to face meeting we received alot of advice personal to our individual needs. On the day, the construction staff were very friendly, polite and well-mannered. Any amendments were made very swiftly with no fuss. We would recommend Abbas Marquees as a supplier without question."

Mrs Stacey Crozier (Jenkins)

"We loved the Abbas marquee and particularly the wooden tables (which not every marquee company has). The team was excellent and the venue (who were very precious about their field) were very impressed."

Mrs Emily Trick (Timmins)

"the company was excellent in the erection and take down of the marquee, the team were great on the day and were extremely helpful and diligent and super efficient"

Mrs julie Dent

"Great service with a friendly and very professional crew"

Mrs Nikki Munro

"Abbas were amazing in that they stepped in relatively late in the day once our original marquee company burnt down (Hatch). Overall, they were exceptional and provided us with an amazing marquee and set up. Everything was ultra professional. Our only criticism was that they were quite a bit more expensive than our original marquee quote (30-40), given how close we were to the actual wedding day, we weren't really in the position to negotiate. They did flex ever so slightly, but only slightly."

Mr Peter Myatt

"Abbas were easy to contact and we're available for any queries I had. They have a huge range if product to choose from. They were helpful at every stage, it was easy to alter what I had ordered when I needed to. on the initial visit they advised me on all I needed. I wouldn't have had a clue without their advise! The team that came to the venue to set up were brilliant, polite and efficient. I was able to contact the foreman at any time if I had any problems using equipment. Which was excellent."

Mrs Helen Karbarczyk (Cross)

"Abbas marques were brilliant. Extremely professional and very accommodating even with our last minute changes to plan. The marquee was beautiful."

Dr alex turner

"Abbas marquees were fantastic. After a sure visit from one of the team we knew they would do a fantastic job. The team that out e team up arrived on time and we're very personable and friendly and did a great job putting up the marquee, it looked amazing when



it was up."
Mrs Rebecca Popperwell (Beling)

"Abbas Marquees helped us from start to end tirelessly. Their advice, design and flexibility meant we could have a bespoke setup that reflected our festival style reception and enhanced the beautiful surroundings further. The design, and then realised marquee was beyond what we had hoped for. It matched the CAD drawings and many discussions we had over months of on-on-one planning perfectly. The quality of materials and fit and finish was superb. They made out wedding brilliant -)"

Mr Michael Brown

"Abbas were extremely accommodating from start to finish. They helped us choose what would look best given our space and they were flexible as we changed our minds."

Mrs Lucy Hoffmann (Macfarlane)

"Abbas was very easy going and very professional, we had a marquee to hold upto 500 guests and it done just that, we had lots impressed guessed that thought the marquee was magnifsant, the guys that put it together were very polite and on time (which goes down very well in my book) I would defiantly recomed Abbas to my friends and family for the future"

Mrs Claire Sparkes (Tucker)

"They were exceptional, I had worked an event that had one of their marquees in the past so knew that it all looked at but was not expecting the level of customer service that came with it. So flexible even doing weather checks the week of the wedding and not tying you into anything you may not need on the day. Our wedding was very short notice (4 weeks) and they did a site visit in record time"

Mrs Phoebe Procter (Jones)

"A very professional company who delivered on what they promised. The marquee was in excellent condition and the customer service was of the highest order."

Anonymous

"The whole team at Abbas were great to deal with, from initial meeting through to the guys setting up & taking down. The set up & take down were spaced well before & after the wedding, which as it was at our home made it much easier for us to manage as there was no stress on the day immediately befrore or after the wedding. The Tipis are not a cheap option but totally worth the extra cost & many of our guests commented on how fantastic they were. They really gave us the ambience we wanted!"

Mrs Bethan Walster (Parsley)

"From start to finish James, Olivia and the team were super professional and superapproachable. The quotation was quick, no question was too stupid and we went away



thinking we could trust them to do a great job. Between then and the wedding they reacted calmly, speedily and very helpfully with advice or solutions to changes that cropped up. The set up team were also excellent and worked well with the hotel staff and the marquee and fittings were beautiful. Can't recommend Abbas highly enough!"

Mrs Alexandra Newport



Why They Booked (in random order)

"They were recommended to us by the caterer whom we booked who often works on events with Abbas and who said how great they were."

Mrs Alexandra Shannon

"Our caterer had used them previously and highly recommended them."

Mr John Levis

"Quality of the marquees and what they could show us prior to booking" Mr Simeon Stoodley

"Recommended by many people. They have a great reputation for high quality product and costumer service."

Dr alex turner

"Excellent communication from the start and a fantastic range of marquees and other extras."

Mrs Elspeth Allison (Meston)

"The people were friendly and so helpful and the price we were offered was amazing. From what we'd heard about and knew of Nina and James, we knew they would go the extra mile to help us!"

Mrs Jessica Stoodley (Wood)

"Because the initial meeting with James was of the highest level of trying to accommodate our wishes for the wedding. These were carried out perfectly and he drew together with charm and care with other people involved in the wedding plans."

Mrs Mia Kelly (Fenwick)

"We booked Abbas because they were affordable and we loved their range of marquees." Mrs Rebecca Popperwell (Beling)

"Celebration"

Mrs Nikki Munro

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Mrs Rowena Cazalet

"I heard they were the best and I wasn't let down in the slightest." Mrs Emily Falkner

"They were beyond what we could imagine, the best"



Mrs Phoebe Procter (Jones)

"Was running out of time and fed up going round in circles. They promised that they could do everything we needed, cheaper than the others. Didn't entirely pan out like that."

Anonymous

"I liked their website and the broad range of photos they supplied on the website. The information was available to me before I had to get in touch with them."

Mrs Justine Parfitt

"Because they were the most professional." Mrs Emily campbell

"Good recommendations and examples of previous events. Responsive to numerous emails and changes to quotes."

Mrs Stacey Crozier (Jenkins)

"Although there were cheaper options that we had considered, their obvious expertise, knowledge and helpfulness when we were considering booking Abbas Marquees gave us total confidence in them, and they didn't let us down when it came to the big day. Also, in comparison to their competitors, Abbas Marquees' marquees and accessories (tables, chairs, lighting etc.) looked cleaner, smarter and more quality."

Mrs Kate Lucas (Gudgeon)

"Style & Quality of the product & great service. The Tipis elevated our wedding from good reception to a fantastic reception. Guests are still commenting on it 3months later!"

Mrs Bethan Walster (Parsley)

"Recommendation from a friend pre-booking service" Mr Edward Wilson

"We wanted a traditional pole marquee, they were local and offered a whole package, fridges, electrics, lights etc."

Mrs Katie Dennis (Walker)

"They came recommended by a family friend."

Mr Michael Garnett

"Professional service and a great range of options." Mrs Jen Gadsby (Badger)

"It is clear that they have an outstanding reputation which we could trust." Mrs Jen Perryman (Brown)



"They are local to me and their range of equipment" Mrs Helen Karbarczyk (Cross)

"based on location, services offered and price."

Mr William Luz (Edmonds)

"The quotation was clear, good value for money with helpful diagrams, the people were efficient, professional, clearly vastly experienced and instantly engendered trust."

Mrs Alexandra Newport

"Recommended by the Charlton House." Mr Andrew Renouf

"A friend had used them and was very happy with their service."

Mrs Laura Starsmore

"Superb service and efficient correspondence, very good value for money AND excellent quality tipi's."

Mrs Lucy Field (Hodges)

"they were the most professional company" Anonymous

"From the first moment I contacted Abbas, they was so professional and knew exactly what they were talking about. I had previously attended a wedding in on of their tipis, so knew they offered a top quality price. They offered lots of really cool extras and had a very clear website, but weren't salesy in any way. They weren't the cheapest or the most expensive - which I thought this was a good sign."

Mrs Laura Newson (Kenward)

"Helpfulness from day one Prompt replies and excellent vale for money" Mrs Keely Layfield(Smith)

"Local, good reputation and had the classic marquee we were looking for." Mrs Anna Morrow (Williams)

"Reputation, Reviews, Relaxed Approach, Quality, Versatility, Huge range of products available not just marquees. We knew as soon as we had had our initial consultation that Abbas was the company for us!"

Anonymous

"Wouldn't have booked anyone else o'" Mrs Millie Pepe



"I liked the presentation of their website and spoke with several former clients of theirs who all gave beaming reviews."

Mr Jethro Marles

"great choice of options as well as being able to provide everything from lighting to loos, sound system and fridge trailer."

Mrs Lucy Hoffmann (Macfarlane)

"James and his team were fantastic from start to finish. We spoke with around 2 other companies to obtain quotes and we went with Abbas because they were by far the most creative and obviously competent. They instilled confidence from the start and had so many fantastic options."

Mrs Catherine Shapiro (Richardson)

"Quality of their marquess, value for money and polite attitude" Mrs Claire Sparkes (Tucker)

"Even before we had even decided to use them, Abbas Marquees were extremely patient with us, really helping us in the decision making process, coming back for meeting after meeting and offering lots of ideas and suggestions. James Dixon seemed extremely knowledgable with an easygoing can do attitude. Nothing was too much trouble for them. The marquee they supplied was exactly what we were looking for (when we finally realised what that was!). They really seemed to understand the kind of look we were going for and went the extra mile to help us achieve this."

Mrs Camilla Artault (Garton)

"Service from the initial phone call right until the get out they were great even though they seemed incredibly busy they made time to make sure everything was right. First rate service"

Mr Peter Giles

"They were highly recommended by our previous marquee company (Hatch, whose warehouse burnt down)"

Mr Peter Myatt

"great reviews, helpful staff."

Mrs Clare Drake

"the price was right and the reviews were good"

Mrs GEMMA ROGERS

"Professional during enquirer phase"

Mr Alastair Tocher



"- The vast option for extras like garden and inside lighting choices. - online reviews - following an in depth consultation, creative ideas of design were given that had not been thought of by other suppliers"

Mrs Sarah Whiting (Toogood)

"Having used them for a number of years I knew I wanted their marquee for my wedding and I couldn't have been more happy to have chosen them. The marquee was exceptional and we had such lovely comments on the day."

Mrs Lisa Simmonds

"Personal recommendation, and I would recommend to others"

Dr Charlotte Thomas

"They had a great website, and easy to speak to. I k ow people who have used them and no one had a bad word to say, they all spoke very highly of the team."

Mrs Taesha Butt (Davies)

"As already explained, we had used them for a 21st birthday party and they were the only company who could fulfil our requirements."

Miss Lucy Pearson

"Sharpham and our caterers, Dartmoor Kitchen said they had been impressed with them in the past."

Mrs Rebecca Harper

"Because we trusted them from day one that they would do a brilliant job and they did." Mrs Lucy Macfarlane

"They were extremely helpful and the quality of their offering was superior to anyone else that we looked at. The team put up, and took down the marquee extremely efficiently and were a pleasure to work with."

Mrs Louise Burney

"When we saw the tipis at Abbas there was no turning back."

Mr Anthony Platt

"They offered a very professional looking service and for a price that seemed to be market norm."

Mrs Emily Trick (Timmins)

"Best response and discussion from the vendor's we spoke to. Most personable team on the phone and offer the widest array of configurations and detailing - more custom options than everyone else. They were just lovely to deal with."



Mr Michael Brown

"they offered an around package" Mrs julie Dent

"Recommendation"
Miss Hattie Newman